

Dalyn L. Baldwin

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EDUCATION

Brigham Young University – Marriott School of Business

Provo, UT

Bachelor of Science in Information Systems, Healthcare Emphasis

Apr 2024

- GPA 3.71
- Member – Healthcare Leadership Association, Association for Information Systems
- *Coursework:* Healthcare Industry Dynamics; Principles of Finance; Principles of Accounting; Principles of Statistics; Economic Principles and Problems; Predictive Analytics; IS Project Management; Ethics for Business (Winter 2024); Strategy and Economics (Winter 2024)

EXPERIENCE

Humana, Inc

Louisville, KY (Remote in Orem, UT)

Enterprise Information Protection Intern, onehome Health

July 2023 – Present

- Designed a Cybersecurity Incident Response Process that is 100% compliant with Humana standards
- Created a business case for integrating 100+ technology assets into Humana's security infrastructure
- Developed a playbook to minimize the risk of protected information (PII, PHI) loss during a security event

IT Vendor Management Intern

May 2022 – July 2023

- Built 3 Power BI reports after standardizing data for 1,200+ recurring software renewal accounts
- Documented 6 dynamic Power BI dashboards and taught report management to international contractors
- Planned a data merging strategy with 3 datasets to standardize inputs and simplify information retrieval

Logan Growth Advisors

Dallas, TX (Remote in Provo, UT)

Data Analyst Intern

Jan 2022 – May 2022

- Automated data cleaning on 50 proprietary dental lead datasets to streamline sales team processes
- Updated monthly Salesforce dashboards with 20+ retainer paying client's info to show sales performance
- Recorded 5 essential training videos for future interns to teach basic ETL and data management tasks

Projects

Cybersecurity Incident Response Policy, Process, and Implementation – onehome Health

- Developing a business case for merging 50+ assets into Humana infrastructure to minimize cost
- Wrote corporate policy and process for cybersecurity incident mitigation for HIPAA-protected information
- Performed gap analysis on 5 major policies to ensure compliance with industry and Humana standards

IT Software Renewals Power BI Reporting - Humana, Inc

- Used Power BI to perform standardization and analytics on data for 1,200+ healthcare software accounts
- Made 6 dashboards to highlight essential renewal urgency and account information for associates
- Wrote 15+ pages of documentation for effective data management and dashboard utilization

Kidney-specific Health Tracking Application - National Kidney Foundation of Utah and Idaho

- Managed a 4-person team across 4-days to build a kidney-focused nutrition tracking application
- Designed a Machine Learning model to personalize recommendations around 5 essential nutrient groups
- Built a data regulations compliant database with 15+ tables and a role-based user management system

SKILLS & ACHIEVEMENTS

- *Volunteer Service:* Lima, Peru and Indianapolis, Indiana Volunteer Representative (Jul 2018 – Mar 2020)
- *Proficient in* Database Modeling and SQL, Python, VBA, Data Analytics, Presentations, Spanish
- *Experienced in* Cybersecurity, Project Management, Business Analysis, Healthcare Technology
- *Interests:* Healthcare Management and Informatics, Medical Advancements, Economics, Baseball, Golf